

Local Government

1.1 GENERAL GOVERNMENT – EFFICIENCY				
	2003	2002	2001*	
	12.10%	10.97%	x%	
<p>Efficiency Measure Operating costs for governance and corporate management as a percentage of total municipal operating costs.</p> <p>Objective Efficient municipal government.</p>				
<p>Notes</p>				
<p>* Report results for 2001 only if the measure for local government based on governance and corporate management was selected in 2001. SLC 91 0203 13 Financial Information Return.</p>				

Fire Services

2.1 FIRE SERVICES – EFFICIENCY				
	2003	2002	2001	2000
	\$0.49	\$0.39	0.36	\$0.33
<p>Efficiency Measure Operating costs for fire services per \$1,000 of assessment.</p> <p>Objective Efficient fire services.</p>				
<p>Notes</p> <p>The fire department of the Township of East Hawkesbury has three (3) operating fire stations in the villages of Chute-à-Blondeau, St-Eugène and Ste-Anne de Prescott.</p>				
<p>SLC 91 1101 13 Financial Information Return.</p>				

Police Services

3.1 POLICE SERVICES – EFFICIENCY				
	2003	2002	2001	
	\$291.60	\$245.61	\$257.36	
<p>Efficiency Measure Operating costs for police services per household.</p> <p>Objective Efficient police services.</p>				
<p>Notes The Township of East Hawkesbury is services by the Ontario Provincial Police</p>				
SLC 91 1202 13 Financial Information Return.				
3.2 VIOLENT CRIME RATE				
	2003	2002	2001	
	5.09	3.30	2.70	
<p>Effectiveness Measure Violent crime rate per 1,000 persons.</p> <p>Objective Safe communities.</p>				
<p>Notes</p>				
SLC 92 1258 07 Financial Information Return.				
3.3 PROPERTY CRIME RATE				
	2003	2002	2001	
	12.87	13.52	14.72	
<p>Effectiveness Measure Property crime rate per 1,000 persons.</p> <p>Objective Safe communities.</p>				
<p>Notes</p>				
SLC 92 1259 07 Financial Information Return.				

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3.4 TOTAL CRIME RATE			
	2003	2002	
	32.02	26.13	
<p>Effectiveness Measure Total crime rate per 1,000 persons (Criminal Code offences excluding traffic).</p> <p>Objective Safe Communities.</p>			
<p>Notes</p>			
<p>Comparison with 2001 is not possible because of formula changes to measure. SLC 92 1263 07 Financial Information Return.</p>			
3.5 YOUTHS CHARGED			
	2003	2002	
	25.40	6.67	
<p>Effectiveness Measure Number of youths charged per 1,000 youths.</p> <p>Objective Safe Communities.</p>			
<p>Notes</p>			
<p>Comparison with 2001 is not possible because of formula changes to measure. SLC 92 1264 07 Financial Information Return.</p>			

Roads

4.1 PAVED ROADS – EFFICIENCY			
	2003	2002	
	\$144.82	\$113.80	
<p>Efficiency Measure Operating costs for paved (hard top) roads per lane kilometre.</p> <p>Objective Efficient maintenance of paved roads.</p>			
Notes			
<p>Formula change in 2002 means comparison with 2001 is not possible. SLC 91 2105 13 Financial Information Return.</p>			
4.2 UNPAVED ROADS – EFFICIENCY			
	2003	2002	
	\$1126.27	\$1557.41	
<p>Efficiency Measure Operating costs for unpaved (loose top) roads per lane kilometre.</p> <p>Objective Efficient maintenance of unpaved roads.</p>			
Notes			
<p>Formula change in 2002 means comparison with 2001 is not possible. SLC 91 2106 13 Financial Information Return.</p>			
4.3 WINTER MAINTENANCE OF ROADS – EFFICIENCY			
	2003	2002	
	\$623.60	\$475.56	
<p>Efficiency Measure Operating costs for winter maintenance of roadways per lane kilometre maintained in winter.</p> <p>Objective Efficient winter maintenance of roads.</p>			
Notes			
<p>Formula change in 2002 means comparison with 2001 is not possible. SLC 91 2203 13 Financial Information Return.</p>			

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4.4 ADEQUACY OF PAVED ROADS				
	2003	2002	2001	
	67.7%	59.84%	55.12%	
<p>Effectiveness Measure Percentage of paved lane kilometres where the condition is rated as good to very good.</p> <p>Objective Pavement condition meets municipal objectives.</p>				
Notes				
SLC 92 2152 07 Financial Information Return.				
4.5 WINTER EVENT RESPONSES				
	2003	2002	2001	2000
	100%	100%	100%	91.43%
<p>Effectiveness Measure Percentage of winter events where the response met or exceeded locally determined road maintenance standards.</p> <p>Objective Appropriate response to winter storm events.</p>				
Notes				
SLC 92 2251 07 Financial Information Return.				

Conventional Transit

5.1 CONVENTIONAL TRANSIT – EFFICIENCY				
	2003	2002	2001	2000
	\$x.xx	\$x.xx	\$x.xx	\$x.xx
<p>Efficiency Measure Operating costs for conventional transit per regular service passenger trip.</p> <p>Objective Efficient conventional transit services.</p>				
<p>Notes Not applicable</p>				
<p>SLC 91 2301 13 Financial Information Return.</p>				
5.2 CONVENTIONAL TRANSIT RIDERSHIP				
	2003	2002	2001	2000
	X	x	x	x
<p>Effectiveness Measure Number of conventional transit passenger trips per person in the service area in a year.</p> <p>Objective Maximum utilization of municipal transit services.</p>				
<p>Notes Not applicable</p>				
<p>SLC 92 2351 07 Financial Information Return.</p>				

Wastewater (Sewage)

6.1 WASTEWATER COLLECTION – EFFICIENCY			
	2003		
	\$4408.00		
<p>Efficiency Measure Operating costs for the collection of wastewater per kilometre of wastewater main.</p> <p>Objective Efficient municipal wastewater collection services.</p>			
<p>Notes We have a communal sewage system in each of the villages of St-Eugène and Ste-Anne de Prescott servicing 33.5 residential units.</p> <p>A change in the calculation of the number of kilometres of wastewater pipe means comparison with earlier years is not possible unless results are recast. SLC 91 3106 13 Financial Information Return.</p>			
6.2 WASTEWATER TREATMENT AND DISPOSAL – EFFICIENCY			
	2003	2002	2001
	\$2726.95	\$2124.66	\$1469.11
<p>Efficiency Measure Operating costs for the treatment and disposal of wastewater per megalitre.</p> <p>Objective Efficient municipal wastewater treatment and disposal services.</p>			
<p>Notes In the village of Chute-à-Blondeau, we have a system (collection, treatment and disposal) servicing 74.5 units. Maintenance of the system is done by Ontario Clean Water Agency .</p> <p>One megalitre equals 1,000,000 litres or 1,000 cubic metres. LC 91 3104 13 Financial Information Return.</p>			
6.3 WASTEWATER INTEGRATED SYSTEM – EFFICIENCY			
	2003	2002	2001
	\$2972.38	\$2647.08	\$1611.38

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Efficiency Measure

Operating costs for the collection, treatment and disposal of wastewater per megalitre (Integrated System).

Objective

Efficient wastewater system (Integrated System).

Notes

One megalitre equals 1,000,000 litres or 1,000 cubic metres.
SLC 91 3105 13 Financial Information Return.

6.4 WASTEWATER MAIN BACKUPS

	2003	2002	2001	
	0	0	0	

Effectiveness Measure

Number of wastewater main backups per 100 kilometres of wastewater main in a year.

Objective

Municipal sewage management practices prevent environmental and human health hazards.

Notes

We had no wastewater main backups .

SLC 92 3154 07 Financial Information Return.

6.5 WASTEWATER BYPASSES TREATMENT

	2003	2002	2001	
	0%	0%	0%	

Effectiveness Measure

Percentage of wastewater estimated to have by-passed treatment.

Objective

Municipal sewage management practices prevent environmental and human health hazards.

Notes

No wastewater has by-passed treatment.

SLC 92 3155 07 Financial Information Return.

Storm Water

7.1 URBAN STORM WATER MANAGEMENT – EFFICIENCY	
	2003
	\$x.xx
<p>Efficiency Measure Operating costs for urban storm water management (collection, treatment, disposal) per kilometre of drainage system.</p> <p>Objective Efficient urban storm water management.</p>	
<p>Notes Not applicable</p>	
<p>Change in the calculation of the number of kilometres of drainage system means comparison with 2002 is not possible unless results for 2002 are recast. Reported by municipalities with a separate storm water system. SLC 91 3203 13 Financial Information Return.</p>	
7.2 RURAL STORM WATER MANAGEMENT – EFFICIENCY	
	2003
	\$250.82
<p>Efficiency Measure Operating costs for rural storm water management (collection, treatment, disposal) per kilometre of drainage system.</p> <p>Objective Efficient rural storm water management.</p>	
<p>Notes</p>	
<p>Change in the calculation of the number of kilometres of drainage system means comparison with 2002 is not possible unless results for 2002 are recast. Reported by municipalities with a separate storm water system. SLC 91 3204 13 Financial Information Return.</p>	

Drinking Water

8.1 DRINKING WATER TREATMENT – EFFICIENCY				
	2003	2002	2001	
	\$x.xx	\$x.xx	\$x.xx	
<p>Efficiency Measure Operating costs for the treatment of drinking water per megalitre.</p> <p>Objective Efficient municipal water treatment services.</p>				
<p>Notes Not applicable</p>				
<p>1 megalitre equals 1,000,000 litres or 1,000 cubic metres. SLC 91 3303 13 Financial Information Return.</p>				
8.2 DRINKING WATER DISTRIBUTION – EFFICIENCY				
	2003			
	\$x.xx			
<p>Efficiency Measure Operating costs for the distribution of drinking water per kilometre of water distribution pipe.</p> <p>Objective Efficient municipal water distribution services.</p>				
<p>Notes Not applicable</p>				
<p>Change in calculation means comparison not possible with earlier years unless results for earlier years are recast. SLC 91 3306 13 Financial Information Return.</p>				
8.3 DRINKING WATER INTEGRATED SYSTEM – EFFICIENCY				
	2003	2002	2001	
	\$x.xx	\$x.xx	\$x.xx	
<p>Efficiency Measure Operating costs for the treatment and distribution of drinking water per megalitre. (Integrated System)</p> <p>Objective Efficient municipal water system (Integrated System).</p>				
<p>Notes Not applicable</p>				
<p>1 megalitre equals 1,000,000 litres or 1,000 cubic metres. SLC 91 3305 13 Financial Information Return.</p>				

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8.4 BOIL WATER ADVISORIES				
	2003	2002	2001	
	0	0	0	
<p>Effectiveness Measure Weighted number of days when a boil water advisory issued by the Medical Officer of Health, applicable to a municipal water supply, was in effect.</p> <p>Objective Water is safe and meets local needs.</p>				
<p>Notes Under the Drinking Water Regulation 170/03, we are sampling water on four(4) small municipal non-residential systems.</p>				
SLC 92 3355 07 Financial Information Return.				
8.5 BREAKS IN WATER MAINS				
	2003	2002	2001	
	x.xx	x.xx	x.xx	
<p>Effectiveness Measure Number of water main breaks per 100 kilometres of water distribution pipe in a year.</p> <p>Objective Improve system reliability.</p>				
<p>Notes Not applicable</p>				
SLC 92 3356 07 Financial Information Return.				

Solid Waste Management (Garbage)

9.1 GARBAGE COLLECTION – EFFICIENCY				
	2003	2002	2001	
	\$89.53	\$95.63	\$87.79	
<p>Efficiency Measure Operating costs for garbage collection per tonne</p> <p>Objective Efficient municipal garbage collection services.</p>				
<p>Notes</p> <p>The garbage collection service is completed by GRS Sanitation Inc. on a weekly basis. In 2003, we have collected 1,349 tonnes of residential, commercial, industrial and institutional waste materials.</p>				
SLC 91 3402 13 Financial Information Return.				
9.2 GARBAGE DISPOSAL – EFFICIENCY				
	2003	2002	2001	
	\$55.48	\$60.82	\$71.67	
<p>Efficiency Measure Operating costs for garbage disposal per tonne</p> <p>Objective Efficient municipal garbage disposal services.</p>				
<p>Notes</p> <p>Solid waste material generated within the Municipality and collected by the Municipality are disposed at the Lafèche Environment Inc landfill site.</p>				
SLC 91 3502 13 Financial Information Return.				
9.3 SOLID WASTE DIVERSION (RECYCLING) – EFFICIENCY				
	2003	2002	2001	
	\$377.32	\$356.37	\$285.01	

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Efficiency Measure

Operating costs for solid waste diversion (recycling) per tonne

Objective

Efficient municipal solid waste diversion (recycling) services.

Notes

The Township of East Hawkesbury participates with the Township of Champlain and the Town of Hawkesbury for the operation of a blue box recycling program. In addition, a household hazardous waste day activity is completed every year.

SLC 91 3602 13 Financial Information Return.

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9.4 SOLID WASTE MANAGEMENT (INTEGRATED SYSTEM) – EFFICIENCY				
	2003	2002	2001	
	\$165.58	\$174.37	\$170.42	
<p>Efficiency Measure Average operating costs for solid waste management (collection, disposal and diversion) per tonne</p> <p>Objective Efficient municipal solid waste management (Integrated System).</p>				
Notes				
SLC 91 3603 13 Financial Information Return.				
9.5 COMPLAINTS — COLLECTION OF SOLID WASTE AND RECYCLED MATERIALS				
	2003	2002	2001	
	0	0	0	
<p>Effectiveness Measure Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households.</p> <p>Objective Improved garbage collection of garbage and recycled materials.</p>				
Notes				
A complaint has to be submitted in writing to be formally recorded as a complaint.				
SLC 92 3452 07 Financial Information Return.				

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9.6 NUMBER OF SOLID WASTE MANAGEMENT SITES				
	2003	2002	2001	
	0	0	0	

Effectiveness Measure

Total number of solid waste management sites owned by municipality with a Ministry of Environment Certificate of Approval.

Objective

Context for solid waste management facility compliance measure.

Notes

SLC 92 3552 07 Financial Information Return.

9.7 FACILITY COMPLIANCE

Effectiveness Measure

Number of days per year when a Ministry of Environment compliance order for remediation concerning an air or groundwater standard was in effect for a municipally owned solid waste management facility, by facility.

Objective

Municipal solid waste services do not have an adverse impact on environment.

Facility Name	Days 2003	Days 2002	Days 2001
	x	x	x

Notes

Not applicable

Facility Name: SLC 92 3553 03 to SLC 92 3560 03 Financial Information Return.

Days: SLC 92 3553 07 to SLC 92 3560 07 Financial Information Return.

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9.8 DIVERSION OF RESIDENTIAL SOLID WASTE				
	2003	2002	2001	
	X%	X%	X%	
Effectiveness Measure Percentage of residential solid waste diverted for recycling.				
Objective Municipal solid waste reduction programs divert waste from landfills and/or incinerators.				
Notes Tonnage for residential solid waste cannot be identified separately from ICI tonnage.				
SLC 92 3655 07 Financial Information Return.				

9.9 DIVERSION OF RESIDENTIAL SOLID WASTE (Based on Combined Residential and Industrial, Commercial, Institutional Tonnage)				
	2003	2002	2001	
	8.9%	8.96%	9.39%	
Effectiveness Measure Percentage of residential solid waste diverted for recycling (based on combined residential and Industrial, Commercial, Institutional tonnage.)				
Objective Municipal solid waste reduction programs divert waste from landfills and/or incinerators.				
Notes				
SLC 92 3656 07 Financial Information Return.				

Land Use Planning

10.1 LOCATION OF NEW DEVELOPMENT				
	2003	2002	2001	
	x%	x%	x%	
<p>Effectiveness Measure Percentage of new lots, blocks and/or units with final approval which are located within settlement areas.</p> <p>Objective New lot creation is occurring in settlement areas.</p>				
<p>Notes No settlement areas in the Township of East Hawkesbury .</p>				
SLC 92 8154 07 Financial Information Return.				
10.2 PRESERVATION OF AGRICULTURAL LAND DURING 2003				
	2003	2002	2001	
	x%	x%	x%	
<p>Effectiveness Measure Percentage of land designated for agricultural purposes which was not re-designated for other uses during 2003.</p> <p>Objective Preservation of agricultural land.</p>				
<p>Notes The Official Plan of the Township of East Hawkesbury has been repealed under By-Law No. 2003-11 on January 15,2003 in favour of the Official Plan of the United Counties of Prescott & Russell.</p>				
SLC 92 8163 07 Financial Information Return.				
10.3 PRESERVATION OF AGRICULTURAL LAND RELATIVE TO 2000				
	2003	2002	2001	
	x%	x%	x%	
<p>Effectiveness Measure Percentage of land designated for agricultural purposes which was not re-designated for other uses relative to the base year of 2000.</p> <p>Objective Preservation of agricultural land.</p>				
<p>Notes Not applicable</p>				
SLC 92 8164 07 Financial Information Return.				

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10.4 CHANGE IN NUMBER OF AGRICULTURAL HECTARES DURING 2003				
	2003	2002	2001	
	X	X	X	
<p>Effectiveness Measure Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses during 2003.</p> <p>Objective Preservation of agricultural land.</p>				
<p>Notes Not applicable</p>				
SLC 92 8165 07 Financial Information Return.				
10.5 CHANGE IN NUMBER OF AGRICULTURAL HECTARES SINCE 2000				
	2003	2002	2001	
	X	X	X	
<p>Effectiveness Measure Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses since January 1, 2000.</p> <p>Objective Preservation of agricultural land.</p>				
<p>Notes Not applicable</p>				
SLC 92 8166 07 Financial Information Return.				